

## Collaborative Working Policy Statement

**Hauck HT UK** is committed to working collaboratively with Customers, Suppliers and Stakeholders in order to continually improve our service.

SC21 Relationship Excellence (Rel-ex) provides us with a strategic framework to develop processes, culture and behaviours required to establish successful collaborations and to drive continual improvement. As Senior Executive Responsible (SER) for the development & implementation of the collaborative process, I am committed to the principals of the standard.

We will ensure that our collaborative working is purposeful and is aligned to the strategic objectives of Hauck HT. In order to achieve this, specific responsibilities will be delegated to appropriate personnel and these will be named in the individual Relationship Management Plans (RMP) that will be communicated to the relevant personnel.

We all need to take responsibility and accountability to ensure that we implement collaborative working in everything we do.

Andy Borg



Managing Director UK.